



# From Design to Diagnosis:

## Understanding Commercial Flooring Issues



# *Course Description*

This course is designed to help design teams better understand the causes of many commercial flooring issues in order to prevent them. To do this, we must understand the influence that site conditions, product selection, product usage and maintenance can have on flooring products in a commercial environment.

First, we will discuss the causes of various site-related issues that can affect commercial flooring. Next, we will discuss how project-specific flooring selection is critical to maximizing performance. Understanding final usage is also a crucial part of ensuring flooring products perform correctly.

Finally, we will discuss the potential problems that can arise when maintenance procedures are not performed correctly. We will then review the importance of proper maintenance, especially in a commercial environment, in order to ensure the long-term success of the flooring installation.



# *Course Objectives*

Upon completion of this course,  
attendees should be able to:

- Understand the causes of common flooring issues in commercial environments
- Understand the effects of site conditions on flooring materials
- Understand how to incorporate project conditions into flooring selection
- Understand how to avoid commercial flooring issues using design best practices